



April Tech Tips

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Vanco: One Month eGiving Processing - Fee Free!

The Ultimate Church Marketing & Advertising eBook

Managing marketing for a ministry in the modern world can be tricky, yet churches need marketing to grow. That's why we built a comprehensive guide to give churches the direction needed to attract individuals to their missions. Discover how you can grow your congregation, engagement and donations through a variety of marketing channels including...

- Free advertising programs like Google Ads and YouTube.
- Paid church advertising.
- Church content marketing.
- Local online marketing.
- And more!

[Download now](#)

Book a Demo - 25,000 churches use Vanco's tools to simplify tasks, boost engagement and grow online giving by an average of 159%. Book a demo [here](#) to learn more!

Church Windows Web Customers Using TruGrid or Kloud9

A recent [Microsoft Windows Update](#) has introduced changes to the Remote Desktop Protocol (RDP). These changes enhance security but require one-time configuration to ensure your local resources remain available during your remote session. Please visit our Resource Center and download the document for more information.

[Resource Center](#)

Cyber Security Tip from Kloud9 IT: This Is an Easy Mistake Than Can Cost You Big

Here's a sneaky trick used by many hackers: they purchase and set up a fraudulent website that is a close misspelling of a legitimate one.

Example: www.facebook.com (extra "o") or www.dropbox.net (instead of .com).

All you have to do is accidentally fat-finger ONE letter in the URL and up pops a very legitimate-looking fake copy of the site you were trying to get to – and the login and links are full of keylogger malware and virus land mines waiting for you to click on. This is particularly important for any social networks you belong to.

To prevent this, we can install an advanced security solution that BLOCKS sites that are suspicious and fraudulent. That way, even if you click on a link to a phishing site, get directed to an infected site or accidentally type in the wrong URL, the site will be blocked, protecting you and your employees.

Remember: with users working all over the place, you will need more than just a sophisticated corporate firewall. You will need an advanced security solution on each of the computers that are working remotely to keep hackers from getting to your users' data.

Security Update: Enhanced Verification Procedures

As part of our ongoing commitment to protecting your data and ensuring the integrity of our software, we are implementing enhanced security verification measures for applicable incoming support and access requests.

What This May Mean for You

To enhance security, we have updated our verification protocols for unrecognized phone numbers and first-time callers. If you are calling from a number not currently in our database, please be prepared for the following:

- **Identity Verification:** Our staff will perform a more comprehensive identity check before granting access to software credentials, downloads, or sensitive account settings.
- **Authorized Contact Confirmation:** We may require confirmation from an individual associated with previous support calls or payments on your account.

Free Training Webinars

Church Windows provides free, live training webinars every month on many different subjects. Here, attendees can chat directly with a trainer and ask relevant questions. If you are unable to attend the live presentation, each webinar is recorded and can be accessed at any time on our website.

[Browse and Sign Up](#)

[View Past Webinars](#)

Resource Center & Help Files

Our support techs are available to help you with any issue you might encounter. Still, you may find that many of your questions can be answered by having a look at our Help Files or searching our Resource Center for webinars and downloadable pdfs. You can access our Help files in Church Windows anytime by pressing the F1 button on your keyboard. This will automatically open the Help article most closely related to the area of Church Windows you are currently working in.

[Resource Center](#)

[Help Files](#)

Emails and Updating Your Information

Stay up-to-date with Church Windows news, tech tips, and software updates by making sure we have the correct email and contact information for your organization. You can do this by emailing info@churchwindows.com and providing your current contact person and email address. You can also give us a call at 800-533-5227 to verify.

Backing Up

Remember to backup your data regularly to prevent losing your work and having to re-enter information. It's quick and easy. Don't rely on someone else. A secondary backup never hurts, even if your data is hosted on Church Windows Web.

[Church Windows Web & General Backup Information](#)