

A recent Microsoft Windows update has introduced changes to the Remote Desktop Protocol (RDP). These changes enhance security but require a one-time configuration to ensure your local resources remain available during your remote session.

When logging into your Summit and Kloud9 seat, you may encounter a security warning window. This is expected behavior following the update.

Recommended Connection Settings

To maintain full functionality, including printing and file transfers, please follow these steps when the prompt appears:

1. Enable Local Resources:

Ensure all five checkboxes are selected:

- ⇒ *WebAuthn (Windows Hello or security keys)*
- ⇒ *Drives*
- ⇒ *Other supported Plug and Play (PnP) devices*
- ⇒ *Clipboard*
- ⇒ *Printers*

2. Save Selection:

Check the box labeled, *Remember my choices for remote connections from this publisher.*

3. Connect:

Click the *Connect* button to start your session.



IMPORTANT NOTE:

Some users have reported that the option to save these choices is unavailable or does not persist. If the checkbox is missing, you will need to re-select these five options manually each time you connect.

Why is this necessary?

These settings allow the remote server to communicate securely with your local hardware. Without these options, you may be unable to use local printers or copy/paste text between your computer and the server.