



April Tech Tips

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Vanco: Access a fee-free month of online giving at your church

Summer sun and warmer weather usher in a great time of year, but they come with the summer slump for churches. Members go on vacation, giving and attendance drop and generating the support to power your church's mission becomes a huge challenge. But you can soar past the dreaded summer slump with Vanco's powerful online giving platform, built around the impact of storytelling and engagement to inspire generosity from donors.

To help your church launch online giving ahead of the summer slump, Vanco has a game-changing offer that will deliver a major boost to your church's giving. The offer includes:

- Free implementation if you apply before April 30
- Fee-free processing for the month of May (up to \$50,000)
- Help promoting your new online giving platform to your members
- 24/7 support from Vanco's experienced client success team
- And more!

This offer provides powerful tools to combat the summer slump and make sure your church has the vital support it needs to continue thriving and serving in the months ahead.

[Learn more!](#)

Cyber Security Tip from Kloud9 IT: 3 essential rules for all cloud applications

If you're using any kind of cloud application (and these days, who isn't?), you are right to be concerned about data privacy and security. The company hosting your data is ultimately responsible for keeping hackers out of their network, but most cloud breaches are due to user error. So, it's important that you, the user, are being smart about security. Here are a few things you can easily do to improve security in the cloud:

1. Set up multifactor authentication and maintain a strong password of at least eight characters with both uppercase and lowercase letters, as well as numbers and symbols. Do not make it easy, such as "Password123!" While that technically meets the requirements, a hacker could easily crack it.
2. Make sure the device you're using to access the application is secure. This is an area where you need professional help in installing and maintaining an advanced security stack that goes way

beyond a strong firewall, antivirus and spam-filtering software. Don't access your cloud application with a device you also use to check social media sites and free e-mail accounts like Hotmail.

3. Back up your data. If the data in a cloud application is important, make sure you're downloading it from the application and backing it up in another safe and secure location. That way, if your account is hacked, if the data is corrupted or if the cloud company shuts down your account, you have a copy.

Free Training Webinars

Church Windows provides free, live training webinars every month on many different subjects. Here, attendees can chat directly with a trainer and ask relevant questions. If you are unable to attend the live presentation, each webinar is recorded and can be accessed at any time on our website.

[Browse and Sign Up](#)

[View Past Webinars](#)

Resource Center & Help Files

Our support techs are available to help you with any issue you might encounter. Still, you may find that many of your questions can be answered by having a look at our Help Files or searching our Resource Center for webinars and downloadable pdfs. You can access our Help files in Church Windows anytime by pressing the F1 button on your keyboard. This will automatically open the Help article most closely related to the area of Church Windows you are currently working in.

[Resource Center](#)

[Help Files](#)

Emails and Updating Your Information

Stay up-to-date with Church Windows news, tech tips, and software updates by making sure we have the correct email and contact information for your organization. You can do this by emailing info@churchwindows.com and providing your current contact person and email address. You can also give us a call at 800-533-5227 to verify.

Backing Up

Remember to backup your data regularly to prevent losing your work and having to re-enter information. It's quick and easy. Don't rely on someone else. A secondary backup never hurts, even if your data is hosted on Church Windows Web.

[Church Windows Web & General Backup Information](#)

Church Windows Web

If you are having trouble logging into your virtual desktop, please call or submit a ticket with your server.

RDI	Phone: 877-287-9867 Email Support: support@rdi-it.com Website: www.rdi-it.com
Kloud 9	Phone: 216-393-2484 Email Support: servicedesk@kloud9it.com Website: www.kloud9it.com
Summit Hosting	Support Ticket: ticket.summithosting.com Website: www.summithq.com