



March Tech Tips

Current Version: 26.24.0

Attention!

Calls from our office and staff will come from a 614 area code or possibly a blocked/unknown phone number. If you are expecting a call back from us, you may want to consider removing any call blocks from unknown numbers.

Changes to Gmail Accounts

'Starting March 14, 2025, you and your users must use OAuth with third-party apps to access Gmail, Google Calendar, and Google Contacts. OAuth is a more secure access method. You will no longer use a password for access (with the exception of app passwords). Google is turning off access to less secure apps—non-Google apps that can access Google Accounts with a username and password (basic authentication). Using basic authentication makes accounts more vulnerable to hijacking attempts.' [Continue to this Google article...](#)

What this means for you! This may apply to you if you are currently using a Gmail account within Church Windows Membership or Donations Modules to email the people of the church. If you are not having any email issues within Church Windows, nothing needs to be done. If you attempt an emailing and it fails, please contact us for Support.

Payroll and Aatrix - 941

To ensure you have the most current tax forms and updates, you should always use the current version of the Church Windows software. The quarterly 941 form for 2025 will appear in your Tax Reports list once Aatrix releases it on March 20th, 2025. If you are missing this form from the Tax Report list, you need to run the [Aatrix Updater](#).

To find the amounts for your 941 deposit, use the Pay Period Deductions report for that period; there is a line on that report that shows the 941 deposit amount for the period selected.

Cyber Security Tips from Kloud9: Don't Store Passwords in Your Browser!

Storing passwords and credit cards in your browser is not ideal for two reasons.

First, anyone who snoops around your computer can log in to accounts you have. Second, Chrome is not a highly secure application, and there are many applications and websites that can strip your passwords from your browser.

We recommend using a professional-grade password manager, such as LastPass or 1Password. That way you can have complex passwords stored in a way that makes you a lot less vulnerable to a breach.

Free Training Webinars

Church Windows provides free, live training webinars every month on many different subjects. Here, attendees can chat directly with a trainer and ask relevant questions. If you are unable to attend the live presentation, each webinar is recorded and can be accessed at any time on our website.

[Browse and Sign Up](#)

Resource Center & Help Files

Our support techs are available to help you with any issue you might encounter. Still, you may find that many of your questions can be answered by having a look at our Help Files or searching our Resource Center for webinars and downloadable pdfs. You can access our Help files in Church Windows anytime by pressing the F1 button on your keyboard. This will automatically open the Help article most closely related to the area of Church Windows you are currently working in.

[Resource Center](#)

[Help Files](#)

Emails and Updating Your Information

Stay up-to-date with Church Windows news, tech tips, and software updates by making sure we have the correct email and contact information for your organization. You can do this by emailing info@churchwindows.com and providing your current contact person and email address. You can also give us a call at 800-533-5227 to verify.

Backing Up

Remember to backup your data regularly to prevent losing your work and having to re-enter information. It's quick and easy. Don't rely on someone else. A secondary backup never hurts, even if your data is hosted on Church Windows Web.

[Church Windows Web & General Backup Information](#)

Church Windows Web

If you are having trouble logging into your virtual desktop, please call or submit a ticket.

RDI	Phone: 877-287-9867 Email Support: support@rdi-it.com Website: www.rdi-it.com
Kloud 9	Phone: 216-393-2484 opt. 1 Email Support: servicedesk@kloud9it.com Website: www.kloud9it.com
Summit Hosting	Support Ticket: ticket.summithosting.com Website: www.summithq.com