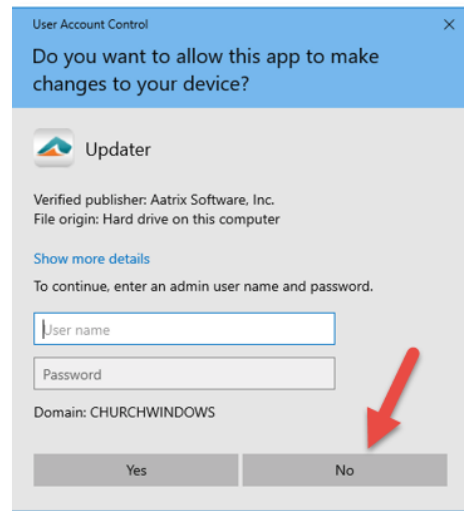**If you are receiving an error while generating different Tax Forms, PLEASE make sure you are following the steps below.**
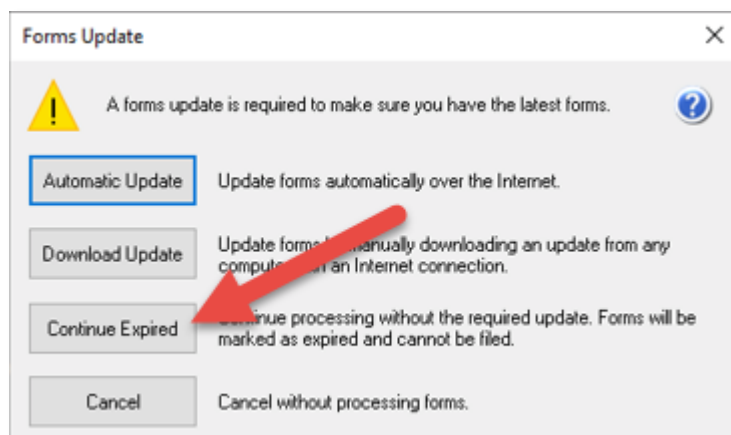
This applies to all CWW Users on RDI, Kloud9, and Summit.

*Because you are a Cloud user, your tax form updates **will** be handled for you.*

If prompted, *Do you want to allow this app to make changes to your device? Aatrix Software, Inc,* **click No**.

After clicking *Print*, the Forms Update screen appears; ***click Continue Expired*** because new tax forms will be updated for you as Aatrix releases them.

These steps are imperative for accessing the forms
when using Church Windows Web.